

[TITLE] [FIRST NAME] [SURNAME]  
[ADDRESS 1]  
[ADDRESS 2]  
[ADDRESS 3]  
[ADDRESS 4]  
[ADDRESS 5]  
[POSTCODE]

Access code: **[ACCESS CODE]**

March 2024

Dear [TITLE] [SURNAME]

## Help the NHS improve diabetes care

We are writing to ask you to take part in the National Diabetes Experience Survey. Ipsos are carrying out this survey on behalf of NHS England.

## Share your experience of living with diabetes

The survey asks about your experience of living with diabetes and the care you have received from NHS services. This important national survey has been developed with the help of people who are living with diabetes. The NHS will use your answers to improve care and support for people like you.

## Take part online in two easy steps



1. Go to [www.diabetessurvey.co.uk/login](http://www.diabetessurvey.co.uk/login)
2. Enter code **[ACCESS CODE]** to take part

Or you can scan the QR code above using the camera on your smartphone or another device.

**It should only take 15 minutes to take part in the survey.**

**You can help to save the NHS money by taking part as soon as possible.** That way we won't need to send you any reminders.

## Your information will be kept confidential

No one involved in your care will know whether you have taken part in the survey. There is more information about the survey and confidentiality on the next page and on our website at [www.diabetessurvey.co.uk](http://www.diabetessurvey.co.uk). If you have any questions, or need help taking part in the survey, phone Ipsos on **Freephone 0800 470 2983** (10am to 4pm Monday to Saturday).

Thank you very much for giving your time to help the NHS improve diabetes care.

Yours sincerely



Dr Sophie Harris  
Clinical Lead and NHS Consultant in Diabetes  
National Diabetes Experience Survey Team